

Task Three – Describe the Current Situation

You need to provide a brief description of the current system operated by the retailer. A writing frame has been provided for you to use:

Problem Description

This project will aim to solve the information handling problems of [Put the name of the business, organisation or individual here]

[Describe the type of work that is carried out and the services that are provided here]

To do this work and provide these services information is collected and stored about [list the information that is collected and stored here]. [Describe exactly how and where this information is stored here]

[Describe the tasks that are carried out by people using the current system here]

The current system causes the following problems:

- [List the problems that are caused by the current system here].

How to complete this task

- 1) The first step is to think of a (sensible) name for your business, you need to remember that it is a successful local business. A business address may also be useful.
- 2) Read the scenario from the introduction to 1b
- 3) Try to imagine yourself working in the shop and use these ideas to replace the greyed out sections from the text above.